

Re: Return Requested for order 112-4624554-9002601

From: [natalya.katsman](mailto:natalya.katsman@marketplace.amazon.com) (63dxh0fy6w0rstl@marketplace.amazon.com)

Sent: Monday, May 2, 2016 6:45 PM

To: ECOSS INC (amazon@ecossus.com)

Order ID: [112-4624554-9002601](#)

1 of Vegetable Spiralizer Vegetable Spiral Slicer High Quality Vegetable Cutter Best Veggie Pasta Spaghe

I would accept 50% refund , thank you .

Sent from my iPhone

> On May 2, 2016, at 9:42 PM, ECOSS INC - Amazon Marketplace <[e-mail address removed]> wrote:

>

> Order ID 112-4624554-9002601:

> 1 of Vegetable Spiralizer Vegetable Spiral Slicer High Quality Vegetable Cutter Best Veggie Pasta Spaghe

>

> ----- Begin message -----

>

> Dear Customer,

>

> We're so sorry for the inconvenience. How about do we provide a 50% partial refund and you keep it?

>

> We're looking forward to your kind understanding that we 're trying our best to do a good product and be

>

> Many thanks,

> Willa

>

> --- Original message ---

>

> Order ID 112-4624554-9002601:

> 1 of Vegetable Spiralizer Vegetable Spiral Slicer High Quality Vegetable Cutter Best Veggie Pasta Spaghe

>

> ----- Begin message -----

>

> Dear ECOSS INC and natalya katsman,

>

> This email is being sent to you by Amazon to notify and confirm that a return authorization has been req

>

> ECOSS INC, please review this request in the Manage Returns tool in your seller account. Using the Manag

>

> 1. Authorize the customer's request to return the item.

> 2. Close the request.

> 3. Contact the customer for additional information (through Manage Returns or the Buyer-Seller Commun

>

> natalya katsman, the information below is confirmation of the items that you have requested to return to

>

> Order ID: 112-4624554-9002601

> Item: Vegetable Spiralizer Vegetable Spiral Slicer High Quality Vegetable Cutter Best Veggie Pasta Spaghe

> Qty: 1

> Return reason: Item defective or doesn' t work

> Customer comments: very hard to use, doesn't stay in place

>

> Request received: May 02, 2016

>

>

> Sincerely,

>

ghetti Maker for Low Carb/paleo/gluten(item #249001)

ghetti Maker for Low Carb/paleo/gluten(item #249001) [ASIN: B01BSB871S]

est customer sevice.

ghetti Maker for Low Carb/paleo/gluten(item #249001) [ASIN: B01BSB871S]

requested for the item(s) listed below.

ge Returns tool, please take one of the following actions within the next business day:

nications tool).

o ECOSS INC. No additional action is required from you at this time.

ghetti Maker for Low Carb/paleo/gluten(item #249001)